

To Whom It May Concern:

When we moved into our property in Basket Range in January 2015, installing a hybrid solar system was a priority. After comprehensive research into systems and providers, we selected TFA Solar as our provider of choice.

Peter Harwood was outstanding throughout the consultation, design and installation process. He helped us define our requirements and then designed a bespoke system to fit our somewhat complex constraints, which included significant roof shading issues. The installation process was quick and smooth, and the quality of the workmanship first rate. As a result, we have had no issues with the system since its installation.

The resulting hybrid system has been in operation for just under 4 years, and has been outstanding. Our power bills are down by approximately 90%, we export significantly more electricity than we import, and the batteries have provided real energy security. In fact, during the last multi-day blackout in the Adelaide Hills in December 2016, we didn't even notice that the grid was down until day 3 of the blackout.

A particular highlight has been the after-sale service. Peter and his team are quick to respond to queries and provide comprehensive information. I have seldom encountered after-sale service this good. As a result of the entire experience, I have recommended TFA Solar to multiple friends and colleagues, and will continue to do so.

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